



March 10, 2005

To Whom It May Concern:

The Tennessee Trial Lawyers Association engaged RMH Telecom Consultants to review our telecommunications systems and expenditures. We provided RMHTC with the necessary information for an investigative review and upon completion of the review process, we were provided a professional, detailed report as to suggested recommendations in order to save our Association money. The review (at no cost to us) and resulting recommendations addressed our local, data, cellular, and long distance services.

Upon implementation of the recommendations of RMHTC, our Association is saving approximately 23% on an annual basis. Based on our dealings and savings as a result of RMHTC's work, I highly recommend RMH Telecom Consultants if you are interested in reducing your over all telecom expenses.

Please fee free to contact me at 615/329-3000 if you have any questions.

Sincerely,

Suzanne G. Keith
Executive Director